

Text Message Terms & Privacy Policy

By requesting or engaging in communication by text with one of the representatives of Founders Financial Securities, LLC (Founders), you agree to receive conversational and informational messages from Founders. Message & data rates may apply. Message frequency varies. Unsubscribe at any time by replying STOP or clicking the unsubscribe link (where available). Reply HELP for help.

Privacy Policy & Terms are below.

Founders use text messages through multiple platforms, dependent on the branch office use case, to communicate with individuals in relation to our business relationship in compliance with applicable laws and regulations.

- Founders uses text messages as a form of communication only with individuals who have indicated to us that they consider text an acceptable form of communication.
- Founders will ensure that individuals always have the ability to stop us from communicating by text message or to get help from us with the text messages that we send.
- Text messages with Founders are captured and recorded as required under applicable laws and regulations.
- Carrier message and data rates may apply.

CONSENT TO TEXT MESSAGE COMMUNICATIONS

When you let Founders know that text messages are an acceptable form of communication for you, you are expressly authorizing us to contact you at the phone number you used to consent to text communications, and you agree that Founders may communicate with you by text message in accordance with these terms and privacy policy.

Please understand that under the laws in certain jurisdictions, even though each text message Founders sends to you is drafted and sent by an individual associated with Founders, the text communications may be considered automatic telephone dialing systems. Additionally, the content in the text messages sent may be considered informational or marketing in certain jurisdictions. By consenting to receive text messages from us either by i) letting us know we can text you either by telling us to text you, ii) sending us a text that requests a response, or iii) completing a form that states you consent to text messages, you are consenting to these communications.

Even after you consent to receiving text messages, you may opt out of such communications at any time by sending STOP to the phone number that you no longer want to send you text messages.

Opting into receiving text messages from Founders is not a condition of your purchase or use of services with us; however, some communication capabilities may be impeded without your consent to receive text messages.



TEXT MESSAGING PRIVACY

Founders will not sell any personal information obtained as part of our text messaging communications with you, and we do not permit our third-party suppliers, vendors, or contractors to sell any personal information obtained in the course of our business relationship related to our text message communications with you

Furthermore, mobile information will not be shared with third parties/affiliates for marketing/promotional purposes. Descriptions of how we use information elsewhere in Founders Privacy Policy exclude the information you provide as part of your consent to receive text messages from us. This information will not be shared with any third parties and will only be used to document your consent to receive text messages, to send those text messages to you, and to comply with any applicable laws and regulations.

HOW OFTEN WILL I RECEIVE COMMUNICATIONS?

The frequency of text messages and calls you receive will depend upon your relationship with Founders. Just as with other communication tools, some individuals may communicate via text more often than others.

If you feel you are receiving more communication than desired, you can let us know or opt out of receiving communications by **sending the opt-out keyword STOP**, and that number should no longer be able to send you communications.

HOW DO I OPT OUT OR STOP RECEIVING TEXT MESSAGES OR VOICE CALLS?

If you feel you are receiving more communication than desired, you can let us know or opt out of receiving communications by **sending the opt-out keyword STOP**, and that number should no longer be able to send you communications.

Helpful Hints: The opt-out keyword needs to be sent from the phone number where you want to stop receiving messages. If you have more than one phone number enrolled, you will need to follow this process with each phone number or contact us for assistance. Alternatively, you can contact <u>helpdesk@foundersfinancial.com</u>assistance.

WHAT DO I DO IF MY PHONE NUMBER CHANGES?

If your phone number changes, you should let us know right away to avoid your messages being sent to your old number. Ideally, you should follow the opt out process described above before you change your phone number. You will also need to let us know that it is ok to send you text messages on your new number.